

Code of Conduct and Cultural Norms

Every family and society, including your own, has a behaviour code and cultural norms, rules and etiquette which are quite easy for a visitor to transgress. The information below is meant to help you conform to the cultural norms in Sri Lanka and avoid unintentionally giving offence.

What to wear:

Women should wear clothing that covers their shoulders and reaches to their knees. T shirts (but not strappy tops) are quite acceptable as are trousers, capris and skirts or sarongs. Shorts are not worn by Sri Lankan women except at the beach. Sri Lanka is more conservative and traditional than Western societies. Behavior and clothing that are acceptable at home may give Sri Lankan men the wrong impression and attract unwanted attention.

Men in Sri Lanka wear trousers. You will not offend anyone by wearing shorts but you will be treated with more respect if you dress as other adult men do.

- Listen to, and follow the advice or requests of your Project Coordinator.
- FARO has a zero tolerance policy towards the possession and use of illegal substances. If you are found in possession of, or are under the influence of such substances, you will have your placement contract terminated immediately.
- Respect, and seek to understand, the culture of the country you are placed in. This involves being tolerant to varying approaches of the local people (your coordinator can explain the cultural norms and advise you.)
- Follow your project rules; respect your family and local community regarding consumption of alcohol .
- Be aware of potentially different attitudes towards sexual relationships in the country which you are volunteering and understand the effect that any such relationship may have on individuals and the local community
- Treat all people with respect and dignity
- Dress appropriately at all times with regard to the culture you are living in.
- Not engage in political demonstrations or illegal activities.
- Keep your Project Coordinator informed of your plans about trips and weekends
- Consult your Project Coordinator outside normal working hours only for an emergency.

Accommodation / Food

- FARO will help you to arrange suitable accommodation. It will be a hotel / guest house neighboring one of our BPOs where you will be assigned to work. Respect local custom and abide by the rules of the accommodation in which you are staying
- Check with either the homestay family or owner of accommodation before inviting anybody to your room .
- Be aware that overnight visitors are not allowed

- Respect the accommodation you are using and pay for any damage you may cause to the property
- Keep your room clean and tidy.
- Not smoke in your accommodation unless the Coordinator/owner allows.
- Settle any outstanding bills before leaving the accommodation
- Pay for your food/accommodation as soon as you arrive in country (if it is applicable)
- Be aware that there will be no refunds for food/accommodation if you decide to go on trips or leave early

I hereby agree to the terms and conditions set forth above in this FARO Volunteer Code of Conduct.

Name of the Volunteer:

Project Coordinator:

Project:

Project Period: From- To-

Signature (Volunteer):

Date:

*To learn more details about our Volunteer program kindly contact,
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